



# PROGRESSIVE AIR

Delivering Quality HVAC Solutions

## Introduction

Progressive Air (Pro-air) provide a range of premium air conditioning and mechanical services to businesses throughout South East Queensland. Cody Campbell founded the company on values of quality and integrity, building a reputation for first class service and dependability since its establishment in 2013. Pro-Air's primary focus is providing a holistic service, including asset management and project delivery to commercial property management and construction professionals.

Progressive Air takes pride in working with all clients via industry leading HVAC asset management practices to ensure efficiency and longevity of key plant items.

*Local experts*

*Measured growth*

*Integrity*

*Experience*

*Client first ethos*

*Holistic service*



## Clients

Progressive Air has developed its market reputation with the core business values on which the company was established - honest, high quality service and client loyalty.

Here are some of the client types that benefit from these values:

- Commercial office buildings
- Schools
- Childcare centres
- Medical & dental facilities
- Aged care facilities
- High rise apartment buildings
- Supermarkets
- Shopping centres
- Real estate agencies
- Manufacturing plants
- Food processing plants
- Abattoirs

## Service

Pro-air-service take a **progressive approach to maintenance contracts**. The philosophy is simple; as a service company, the primary objective is providing strong, customized, consistent service to the client.

Through consistent and open-minded consultation, service level agreements are developed to suit each client's OPEX and CAPEX goals. Success of this approach is measured via **data collection and analysis of plant performance** against industry benchmarks set out in DA19 - published by the Australian Institute of Refrigeration, Air Conditioning and Heating (AIRAH). Reference to this literature ensures assets are maintained to relevant Australian standards.

**DA19**  
HVAC&R MAINTENANCE



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*Customized service*

*Client satisfaction*

*Partnership mentality*

*Comprehensive industry resources*



## HydroKleen AC Sanitation

Pro-air also offer the highly regarded and proven HydroKleen specialist air conditioning cleaning service. A dedicated division of Progressive Air, this offering is unrivaled in providing system cleanliness for all types of domestic and commercial split applications. The HydroKleen process has been exclusively approved by the National Asthma Council Sensitive Choice Program due to its thorough cleaning and treatment process, ridding systems of contaminants such as mould, mildew and skin cells.



## Breakdown & Repair

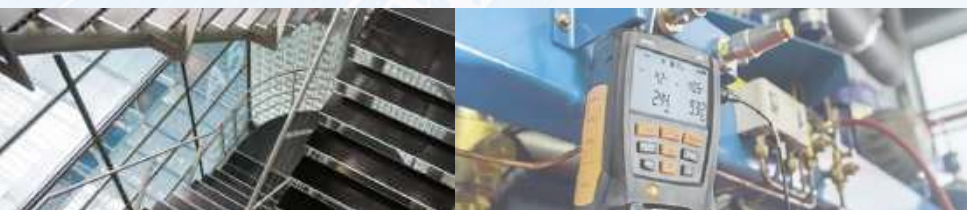
Key features in the Pro-air-service mission statement are **timely** and **concise communication**. Your operational needs remain at the forefront of our service delivery:

- 2 hour breakdown response on critical plant
- 8 hour breakdown response on general plant
- Streamlined and consistent reporting system
- 24 hour repair quote submittal
- Prompt lead-time updates

## Smoke & Car Park Ventilation Compliance Testing

In offering an end-to-end service, the **compliance testing team** can provide periodical testing and reporting on all fire system integrated mechanical smoke control systems, as per AS1851.

Pro-air also test, maintain and install **carbon monoxide monitoring systems** and their associated ventilation plant, ensuring your car park is maintaining low levels of vehicle exhaust fumes, keeping occupants safe, and your energy usage as low as possible.



*National Asthma Council Sensitive Choice Program*

*Occupant Safety*

*Building Code Compliance*



## Asset types

Successfully maintaining and managing assets including:

- Ducted packaged air conditioning plant
- Ducted split air conditioning plant
- Large scale VRV and VRF air conditioning plant
- Split system air conditioning plant
- Supply and exhaust systems for toilets and carparks - including testing a certification of CO control systems
- Stairwell & lobby pressurization systems
- Water cooled packaged air conditioning plant

## Projects

In addition to the service department, Pro-air has the capability to deliver quality fit-out and refit projects for small, medium and large offices and facilities. Engaged by clients directly or subcontracted through the fit-out contractor, Pro-air-projects is capable of providing an end-to-end service, from design to handover. Pro-air specialize in construction of all asset types detailed above.

Designing and delivering:

- High rise tenancy supplementary systems
- New commercial HVAC property construction
- New domestic dwelling AC construction
- Ventilation system for toilet, kitchen and car park facilities
- Working to engineered specifications or;
- Design and construct



*Best practice safety & compliance systems*  
*Highest standard in project management*



# Asset Management

Underpinning exceptional service capability are a number of strategies for contracted clients. Progressive Air proudly provides ongoing technical guidance via **complimentary annual condition reports** on all HVAC assets. These reports are thorough and objective, giving clients an accurate snapshot of each asset, including a tangible condition rating and estimated remaining economic service life. All comments and assessments are made with reference to the AIRAH guide to economic service life.

Upon execution of each contract, **your asset list is aggregated** and a concise naming protocol is submitted for your approval, which provides a means of asset identification. From this point forward **Progressive Air can track, review and report** on all OPEX data for each plant item. This capability empowers you with all the data you need to make timely, informed decisions on CAPEX budget allocation.



*In-house Facility Management Professional*

*Unbiased consultation*

*Return on Investment*

*Strategic planning*

*Asset management & tracking*

*Annual Condition reporting*



# Quality & Safety Management System

Robust and practical structure underpins all work undertaken by Progressive Air to ensure workers return home safely and project delivery standards remain at the highest level.

All members of the Pro-air team are well trained in the in-house safety management system and a positive and effective safety culture is fostered by the Cert IV qualified management team. Compliance with any Contractor Management Systems is fast and easy due to the high standard of safety and reporting maintained at all levels of the business.

Using industry leading auditing tools, the Pro-air management team are scheduled on a regular basis to join field staff on the ground to maintain an understanding of key client assets and required deliverables. This is an integral part of the quality auditing policy, which ensure a high level of service.



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